

Maya Chen

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Senior Software Engineer | TypeScript, Node.js & Platform Reliability

PROFESSIONAL SUMMARY

Senior software engineer focused on TypeScript and Node.js services, API performance, observability, and dependable platform delivery.

Connects service-level evidence to practical rollout plans and mentors engineers through ownership without overstating infrastructure depth.

SKILLS

Engineering: TypeScript · Node.js · API design · PostgreSQL · AWS

Reliability: Observability · Service-level dashboards · Incident reviews · Performance tuning · Runbooks

Leadership: Technical mentoring · Code review · Platform rollouts · Cross-functional planning

EXPERIENCE

Senior Software Engineer · Northstar Cloud

2022–Present

Sydney, NSW

- Redesigned the request pipeline across six TypeScript and Node.js services, reducing p95 API latency by 38%.
- Defined service-level dashboards and incident reviews that reduced repeat production incidents by 27%.
- Mentored three engineers through service ownership, code review, and a staged platform rollout.

Scope: Owned AWS service alerts and deployment runbooks while partnering with product and security.

Software Engineer · Harbor Systems

2019–2022

Sydney, NSW

- Built asynchronous processing workers that shortened customer imports from 42 minutes to 19 minutes.
- Created release checklists and integration fixtures used by four product squads.

Scope: Participated in on-call, design reviews, and staged releases for data services.

EDUCATION

Bachelor of Computer Science · University of Sydney

2015–2018

Distributed Systems

CERTIFICATIONS

- AWS Certified Developer – Associate